*i*TPM Version 2018.2.1b Solution Overview
Deduction Management

*i*TPM is a SuiteApp that helps manufacturers manage short-pays. *i*TPM is Built-For-NetSuite, so *i*TPM is available inside NetSuite, and has the same look-and-feel as all other NetSuite screens and forms.   As a native SuiteApp, *i*TPM works directly within your NetSuite account, with role-defined access to customers, vendors, invoices, POs, checks, and credits. *i*TPM functionality includes the following.

Deductions Management:
- Configure deduction resolution methodology to customize deduction management by subsidiary.
- Easier management of short-pays
    - A few clicks closes the short-paid invoice(s), and starts an *i*TPM deduction workflow process for research and resolution. (Limit, up to 24 invoices associated with a partial payment.)
    - Also supports creating the *i*TPM deduction directly from a credit memo used to process short paid invoice(s).
    - Manage all short-pays separate from A/R for more accurate reporting of your true accounts-receivable asset.
    - Use deduction status, research status, next steps, group, reason code, reference date, NetSuite classifications and other attributes to manage your open deductions.
    - Split aggregated deductions to manage each part differently with workflow and resolution.
    - Split features include Quick Split, Split, and SPLIT by CSV file and upload.
    - *i*TPM workflow helps minimize the open deduction balance and improve deduction aging.
    - Dispute unauthorized deductions and if appropriate, return to customer's accounts-receivable for repayment.
    - Expense to a NetSuite G/L-account. *i*TPM pre-populates a journal entry using information from the deduction, including a G/L-account associated with the reason code.
    - CSV Expense import to save time expensing large quantities of non-promotional deductions.
    - *i*TPM Open deductions report by customer by month.
    - Leverage NetSuite functionality, including notes, next actions, attachment of electronic documents, tasks and audit trail.
- Online User Guides: www.i-TPM.com/deduction-management

iTPM Updates:
- As a NetSuite SDN partner, *i*TPM is recertified every 6 months by NetSuite as Built-For-NetSuite native SuiteApp listed on SuiteApp.com.
- New *i*TPM releases will be published at least two times a year. *i*TPM clients help prioritize what features to include in each release.

iTPM Product Road Map Candidates
- More features, enhancements and bug-fixes as requested or prioritized by our Clients, including:
    - Enhancements to reduce mouse clicks when processing large amounts of deductions.
    - Multi-select deductions for manual version of CSV Bulk Expense.
    - Enhanced reporting and dashboard KPIs
    - Automated deduction letters to reduce effort requesting back-up and communicating disputes.
    - Other enhancement ideas from our clients
- See *i*TPM SLA for more details on *i*TPM support, and Safe Harbor Statement at www.i-TPM.com/itpm-safe-harbor-statement